

1) SERVICE SPECIFICATION

Route: **310**

Contract Reference: **QC89606**

This Service Specification forms Section 7 of the ITT and should be read in conjunction with the ITT document, Version 2.0, dated 5th March 2021.

You are formally invited to tender for the provision of the bus service detailed below and in accordance with this Service Specification. Tenderers must ensure that a Compliant Tender is submitted, and this will only be considered for evaluation if all parts of the Tender documents, as set out in Section 11, have been received by the Corporation by the Date of Tender. The Tender must be fully completed in the required format, in accordance with the Instructions to Tenderers. A Compliant Tender must comply fully with the requirements of the Framework Agreement and adhere to the requirements of the Service Specification.

Terminus Points	Golders Green and Stamford Hill
Contract Basis	Incentivised
Commencement Date	Saturday 26/10/2024 (<i>provisional date</i>)
End Date	Friday 24/10/2025 (provisional date – potentially extendable – see Section 2 for details)
Early Termination Date <i>Subject to minimum 10 months' notice</i>	Not applicable
Vehicle Type	Single deck: 60 capacity preferred but all sizes will be considered. Double decks are unsuitable owing to a low bridge.
Current Maximum Approved Dimensions	Not applicable (new route)
New Vehicle Price Mandatory	NO: Bids based on existing vehicles only would be acceptable for this contract (see Section 2)
Zero Emission Price Required	NO: Bids based on diesel vehicles only would be acceptable for this contract (see Section 2)
Advertising Rights	Operator
Minimum Performance Standard	Departing on Time - No less than 78.00%
Minimum Operated Mileage Standard	No less than 98.00%

The Date of Tender for this ITT is:
No later than 12 Noon on Tuesday **2 July 2024**.

SERVICE SPECIFICATION

- 1) SERVICE SPEC - ROUTE SPECIFICATION INFORMATION
- 2) NOTES
- 3) SCHEDULE REQUIREMENTS & PINCHPOINTS
- 4) OPERATIONAL CONSIDERATIONS
- 5) SUPPORTING DOCUMENTS

2) NOTES

Planned changes currently in progress:

NONE

Proposed changes as part of this specification:

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- New Route No. 310 is a new single deck route which is specified to operate between Golders Green and Stamford Hill.
- **Please see Section 5 for a full list of streets traversed and standing arrangements.**

There are four frequency options:

OPTION 1

- New Route No. 310 is specified to operate at a frequency of every 20 minutes Mondays to Fridays daytime.

OPTION 2

- New Route No. 310 is specified to operate at a frequency of every 20 minutes Mondays to Saturdays daytime.

OPTION 3

- New Route No. 310 is specified to operate at a frequency of every 20 minutes Mondays to Fridays and Sundays daytime.

OPTION 4

- New Route No. 310 is specified to operate at a frequency of every 20 minutes on all days.

Tenderers must also take all of the below into consideration:

- The contract term for this route is for a minimum of one year, however tenderers must be able to accept an extension up to a total of two years, subject to LBSL giving notice four months prior to the end of the minimum contract term.
- Tenderers should advise if they will be in a position to commence the contract prior to Saturday 26 October 2024.
- The age, quality and emission levels of the vehicles offered will be a significant factor in the evaluation.
- **Tenders must ensure buses do not depart the first stop (in both directions) more than 20 minutes apart.**

2) NOTES - continued

Tenderers must supply the following price:

1. Annualised existing vehicle price (Euro VI diesel or ZE), based on the fixed contract term shown in Section 1, noting that it may be extended by one year. A maximum vehicle age limit will not apply to this contract, however the age, quality and emissions levels of the vehicles offered will be a significant factor in the evaluation. Refurbishment is **not** required.

Tenderers are also reminded that a price submitted for this Route Agreement will be subject to the revised CPA formula of 85% CPI (12 rolling months) and 15% fixed.

The welfare of bus drivers during their working day is essential and appropriate locations for sign-on/off as well as meal reliefs should be identified with the bid. These locations should have appropriate facilities available for drivers at the beginning and end of shifts to carry out their duties (including fitness for duty). For breaks and periods of rest between work there should be appropriate toilet provision (including the availability, condition and cleanliness) and suitable locations to take a break. Whilst the obligation to provide suitable facilities remains with the Tenderer, if there are any risks in not being able to supply these, the Tenderer must make LBSL aware in their bid or at any later stage when this becomes apparent.

3) SCHEDULE REQUIREMENTS & PINCHPOINTS

OPTONS 1, 2, 3 & 4

3.1) MONDAY TO FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Golders Green* to Stamford Hill			Stamford Hill* to Golders Green		
First departure no later than 0700.			First departure no later than 0710.		
0700- 1900	Every 20 minutes		0710- 1910	Every 20 minutes	
Last departure no earlier than 1900.			Last departure no earlier than 1910.		
Pinchpoints					
Finsbury	0745 - 0905	20 minutes	Archway	0735 - 0855	20 minutes
Park Station	1505 - 1625	20 minutes	Station	1505 - 1625	20 minutes

OPTONS 2 & 4

3.2) SATURDAY AND GOOD FRIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Golders Green* to Stamford Hill			Stamford Hill* to Golders Green		
First departure no later than 0700.			First departure no later than 0710.		
0700- 1900	Every 20 minutes		0710- 1910	Every 20 minutes	
Last departure no earlier than 1900.			Last departure no earlier than 1910.		
Pinchpoints					
Finsbury	0905 - 1105	20 minutes	Archway	0900 - 1100	20 minutes
Park Station			Station		

OPTONS 3 & 4

3.3) SUNDAY AND PUBLIC HOLIDAY SCHEDULE REQUIREMENTS & PINCHPOINTS

Golders Green* to Stamford Hill			Stamford Hill* to Golders Green		
First departure no later than 0700.			First departure no later than 0710.		
0700- 1900	Every 20 minutes		0710- 1910	Every 20 minutes	
Last departure no earlier than 1900.			Last departure no earlier than 1910.		
Pinchpoints					
Finsbury	0950 - 1210	20 minutes	Archway	1000 - 1200	20 minutes
Park Station			Station		

* Tenders must ensure buses do not depart the first stop (in both directions) more than 20 minutes apart.

4) OPERATIONAL CONSIDERATIONS

- 4.1) The railway bridges in Stroud Green Road Road, near Finsbury Park Station, have a height restriction of 12' 9" (12 feet 9 inches) or 3.85 metres, which precludes the use of double deck buses under these bridges at any time.**

5) SUPPORTING DOCUMENTS

- 5.1) ROUTE RECORD**
As per Adiona Printout.
- 5.2) IBUS MILEAGE & QSI POINTS**
As per current print out.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 310: Stamford Hill, Rookwood Road - Golders Green Station

Date of Service Change: 26 October 2024.

STREETS TRAVERSED

Towards Golders Green Station: Clapton Common, Amhurst Park, Seven Sisters Road, Rock Street, St Thomas's Road, Seven Sisters Road, Stroud Green Road, Hanley Road, Hornsey Road, Hornsey Rise, Beaumont Rise, Sunnyside Road, St John's Way, Junction Road, Vorley Road, Highgate Hill, Highgate High Street, Hampstead Lane, Spaniards Road, North End Way, North End Road, Golders Green Bus Station Forecourt

Towards Stamford Hill, Rookwood Road: North End Road, North End Way, Spaniards Road, Hampstead Lane, North Road, Highgate High Street, Highgate Hill, Tollhouse Way, Archway Road, St John's Way, Sunnyside Road, Beaumont Rise, Hornsey Rise, Hornsey Road, Hanley Road, Stroud Green Road, Seven Sisters Road, Amhurst Park

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Stamford Hill, Rockwood Road

Public stand for 3 buses in two sections (16.5 and 24.5 metres) on east side of Rookwood Road outside Stamford Hill Bus Garage commencing level with lamp standard No. 3 and extending overall 77.5 metres north.

Buses proceed from Egerton Road, Rookwood Road to stand, departing via Rookwood Road, Castlewood Road to Clapton Common.

Set down in Amhurst Park, at stop CR (25187 - Stamford Hill) and pick up in Clapton Common, at stop CV (121 - Stamford Hill Broadway).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 buses on Route 310 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Stamford Hill.
OTHER INFORMATION:	LBSL toilet facilities available 24 hours a day.

Finsbury Park Bus Station Stand C, Wells Terrace (from Golders Green Station)

Private stand for 3 buses in Bay C in Finsbury Park Bus Station (Wells Terrace).

Buses proceed from Stroud Green Road, Morris Place, Clifton Terrace, Finsbury Park Bus Station Bay B to stand, departing via Finsbury Park Bus Station Bay B to Stroud Green Road.

Set down in Stroud Green Road, at stop U (15171 - Tollington Park) and pick up in Stroud Green Road, at Stop W (BP753 - Tollington Park).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 210 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Finsbury Park.
OTHER INFORMATION:	LBSL toilet facilities available 24 hours a day.

Hornsey Rise, Beaumont Rise (from Golders Green Station)

Public stand for two buses on north side of Beaumont Rise extending 22 metres west of rear of bus cage at route 210 bus stop opposite 31/32 Beaumont Rise.

Buses proceed from Beaumont Rise to stand, departing via Beaumont Rise, Hornsey Rise, Hazellville Road to St John's Way.

Set down in Beaumont Rise, at stop M (35361 - Beaumont Rise) and pick up in St John's Way, Archway Road To Holloway, at Stop D (16075 - Mulkern Road).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Hornsey Rise.

Archway Station (from both directions)

From Stamford Hill, Rookwood Road

Buses proceed from Junction Road, Vorley Road, Highgate Hill, Tollhouse Way departing to Archway Road.

Set down in Junction Road, at stop W (33985 - Archway Station) and pick up in St John's Way, Archway Road To Holloway, at stop M (529 - Archway Road / St John's Way).

From Golders Green Station

Buses proceed from Highgate Hill, Tollhouse Way, Archway Road, St John's Way departing to Junction Road.

Set down in Highgate Hill, at stop C (34429 - Archway Station) and pick up in Junction Road, at stop W (33985 - Archway Station).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Archway.

Highgate Village (from both directions)

From Stamford Hill, Rookwood Road

Buses proceed from Highgate High Street, departing to Highgate High Street.

Set down in Highgate High Street, At Stop S (9445 - South Grove) and pick up in Highgate High Street, At Stop C (9446 - South Grove).

From Golders Green Station

Buses proceed from Hampstead Lane, North Road departing to Hampstead Lane.

Set down in Hampstead Lane, At Stop H (17264 - Highgate Close) and pick up in Hampstead Lane, At Stop M (17263 - Highgate Close).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Highgate Village.

Golders Green Station Forecourt, Stand G Z

Private (unlettered) stand for 4 buses opposite Stops GH and GI in Golders Green Bus Station on north side of North End Road.

Buses proceed from North End Road, Golders Green Bus Station Forecourt to stand, departing via Golders Green Bus Station Forecourt to North End Road.

Set down in Golders Green Bus Station, at alighting point (BP269 - Golders Green Station) and pick up in North End Road, at Stop GJ (BP2776 - Golders Green Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 buses on Route 310 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Golders Green.
OTHER INFORMATION:	LBSL toilet facilities available 24 hours a day.

Transport for London - Live Mileage List

Route: 310

Service Change: 66309

Date: TBC

Golders Green Stat

Reason for Issue

QSI points are highlighted.

OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
STAMCC	121	Stamford Hill Broadway		
	123	Amhurst Park / Stamford Lodge	218	0.14
	2253	Stamford Hill Station	186	0.12
	2249	Cranwich Road	318	0.20
	BP5643	Bethune Road	198	0.12
	740	Seven Sisters Road / Amhurst Park	270	0.17
	6650	Woodberry Grove	317	0.20
MNHSSN	4832	Manor House Station	291	0.18
	BP199	Portland Rise	197	0.12
	1609	Alexandra Grove	336	0.21
	377	Finsbury Park / Blackstock Road	324	0.20
	20583	Rock Street		
	BP753	Tollington Park		
	BP3289	Hanley Road / Stapleton Hall Road	271	0.17
STROOD	29690	Crouch Hill Station / Hanley Road	106	0.07
	18216	Almington Street	233	0.14
	27458	Hornsey Road	267	0.17
	18079	Fairbridge Road	211	0.13
HSYRBR	34282	Beaumont Rise	379	0.24
	16075	Mulkern Road	368	0.23
	17471	Cressida Road	211	0.13
	530	Archway Road	328	0.20
ARCHJR	33985	Archway Station	223	0.14
	14613	Whittington Hospital / Magdala Avenue	556	0.35
	14615	Waterlow Park / Lauderdale House	442	0.27
	14619	Bisham Gardens	250	0.16
HVILSG	9445	South Grove	197	0.12
	17263	Highgate Close	243	0.15
	33266	Athlone House	406	0.25
	17262	Stormont Road	364	0.23
	634	Compton Avenue / Kenwood House	188	0.12
	17260	Kenwood House	584	0.36
	20363	The Spaniards Inn	201	0.12
	29182	Hampstead Heath	531	0.33
	638	Jack Straw's Castle / Whitestone Pond	319	0.20
HHTHJS	R0005	Inverforth House	308	0.19
	14131	North End Road / Golders Hill Park	456	0.28
	17257	Wellgarth Road	390	0.24
	18912	Golders Green Station	432	0.27
GGSNFGA	BP269	Golders Green Station		
Total Route Mileage - Out Direction			12176	7.57
			Metres	Miles

tion - Stamford Hill, Rookwood Road	
Tranche 896A - New Route	

BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
GGSNNE	BP2776	Golders Green Station		
	17256	Wellgarth Road	523	0.32
	14130	Hampstead Way	257	0.16
HHTHJS	29698	Inverforth House	520	0.32
	17258	Jack Straw's Castle / Whitestone Pond	282	0.18
	29181	Hampstead Heath	349	0.22
	20364	The Spaniards Inn	400	0.25
	17259	Kenwood House	398	0.25
	635	Compton Avenue / Kenwood House	462	0.29
	17261	Stormont Road	297	0.18
	70229	Athlone House	291	0.18
	17264	Highgate Close	307	0.19
HVILSG	9446	South Grove	347	0.22
	14618	Channing School	324	0.20
	14616	Highgate Hill / Hornsey Lane	254	0.16
	14612	Whittington Hospital / Magdala Avenue	279	0.17
ARCHHH	34429	Archway Station	136	0.08
	529	Archway Road / St John's Way	299	0.19
	17472	Cressida Road	244	0.15
	16076	Sunnyside Road	318	0.20
HSYRBR	35361	Beaumont Rise	324	0.20
	1547	Hornsey Rise	126	0.08
	1549	Hornsey Road / Hanley Road	350	0.22
	18215	Almington Street	287	0.18
	34354	Crouch Hill Station / Hanley Road	305	0.19
STROOD	29688	Albert Road	146	0.09
	15171	Tollington Park	270	0.17
	376	Finsbury Park / Blackstock Road		
	4711	Alexandra Grove	462	0.29
MNHSSN	4833	Manor House Station	414	0.26
	6606	Woodberry Grove	269	0.17
	34889	Bethune Road	518	0.32
	2250	Cranwich Road	183	0.11
	2254	Stamford Hill Station	322	0.20
STAMCC	25187	Stamford Hill	359	0.22
Total Route Mileage - Back Direction			11532	7.17
			Metres	Miles